

Date: July 10, 2025

? FREQUENTLY ASKED QUESTIONS – ACQUISITION OF MAYRAND PLUS BY COLABOR

1. What has changed with Colabor's acquisition of Mayrand Plus?

Colabor recently acquired Mayrand Plus to strengthen its service offering to Foodservice professionals. This merger will unite our strengths, expand our product range, and improve our logistical efficiency in the future.

2. Will my Sales Representative or regular point of contact change?

No. Your Sales Representative remains your main point of contact. If any changes occur, you will be informed personally.

3. Will there be any changes to the available products?

No, there will be no changes. However, the eventual integration will allow for an enhanced offering with more products, more choices, and new products from both Mayrand Plus and Colabor. You will be kept informed of any new developments.

4. What about prices and commercial terms?

Your current terms remain in effect, with the exception of payments to Colabor, as per the communication already sent on June 9th. If adjustments are necessary in the future, your Sales Representative will inform you with transparency.

5. Will my ordering method change?

No. You can continue to place your orders in the same way, whether by phone, online, or through your representative. If new platforms become available, you will receive the necessary support.

6. Will my minimum order change?

No, your minimum order remains the same.

7. Will my prices change?

No.

8. Will my delivery dates change?

No. Your representative will notify you of any changes.

9. Will there be any impact on delivery times?

No. On the contrary, we are working to optimize logistics over time through an expanded distribution network.

10. How can I access the new product line?

Your representative is your main point of contact to review your needs and product offering.

11. What are the benefits for me?

A wider selection of products thanks to the Colabor and Mayrand Plus product catalogs, access to exclusive brands, better logistics coverage, even more responsive customer service, and opportunities for economies of scale.

12. Who should I contact with any questions related to this acquisition?

You can contact your regular representative or our customer service team at 1-888-832-6171 or 1-800-461-8747.

We are here to support you through this transition.

Colabor & Mayrand Plus team